

# Bron Afon



## Smart Meter Information

### What is a smart meter?

Smart meters are the new generation of gas and electricity meters. They send automatic updates of how much energy you're using to your energy supplier, meaning accurate bills and no more estimates or manual meter readings.

### Are smart meters relevant to people who rent their property?

Definitely! The new technology is being rolled out to every home across Great Britain at no extra cost, and that includes all types of rented accommodation. If you pay the gas and electricity bills, you can ask your supplier to fit a smart meter in your home.

### Will it cost me anything to get one?

There is no additional charge for a smart meter or for the in-home display that comes with it and, if you move house, you just leave the new technology behind for the next tenants to benefit from.

### Do I need to ask Bron Afon's permission to have a smart meter?

If you pay the bills and they're addressed to you, you don't need Bron Afon's permission to get a smart meter fitted.

### What are the benefits of having a smart meter for tenants?

Smart meters will help you to stay in control of your gas and electricity, saving you energy and money, and helping you to budget for your utility bills.

- You won't need to remember to take meter readings and submit them to your energy supplier.
- You won't have to worry about estimated bills landing on your doormat.
- You'll have near real time information in pounds and pence, showing you what you are spending on gas and electricity, so you can budget accordingly.
- You'll have the information you need to decide whether you are getting the best deal, or if you should switch to a different tariff or supplier.

### What if I have a prepayment meter?

If your home has a prepayment meter, you will still be offered the opportunity to upgrade. In fact, smart meters can function in direct debit or prepayment mode, so you can choose how you want to pay for your energy.

### How can a smart meter help me to save money?

Your smart meter will show you how much energy you're using as you use it, in pounds and pence. You'll have all the information you need to manage your budget and make energy-saving changes.

### What should I do if I want to get a smart meter?

Only your energy supplier can install your smart meter. Your supplier might have already been in touch about your smart meter upgrade, in which case you can go ahead and book an installation. If you haven't heard from your supplier, get in touch to discuss your new smart meter. To find out who your energy supplier is, check the contact details on your latest bill.

**Contact your energy supplier today about getting your smart meter installed.**

**Bron Afon is working to deliver energy efficiency measures to our homes and with our customers to help tackle climate change.**