

## At Bron Afon we believe everyone should have a place they are proud to call home.

Our core purpose has never been more important. As a leading partner in a network of organisations, we work with people who want to **make a difference** in the communities where they live. By working with our customers, colleagues and partners we will focus on four areas that will help us deliver our vision and strategic aims.

## **Our Vision**

We are trusted to help build safe and strong communities where everyone has a place they are proud to call home



**Great Customer Service** 



**Build New Homes** 



**Provide High Quality Homes** 



Partnerships and Communities

## **Our People Promise**

We believe our people are our best asset and the key to our success. We are investing in a strong, agile workforce, where colleagues feel connected and are supported to be their best.

# **Our Values**

Our values are important to us and guide how we work. They were developed with our members, colleagues and partners and help make sure our decisions are the right ones. They are **REAL**.



#### Respect

We treat everyone with respect. We are fair, inclusive, and understanding.

people and partners to make



We are proud to be owned by the community. We work with

lives better.



### Ambition

We want to be the best at what we do. We are ambitious in creating opportunity and addressing inequality. We bring passion, creativity, and commitment to our work.



We listen, we understand, and we are trusted to act.

