

## How it feels to work for Bron Afon

### These are some of the things that staff at Bron Afon are saying:

“I always thought that working for an organisation where your opinion matters and is listened to, where the team of people you work with do actually really care and work tirelessly to improve things for their tenants and residents was a myth...until I came to Bron Afon!”

**Gemma Wallace** *Facilities Supervisor*

“Expectations are very high, but it’s not daunting as you can feel that the whole organisation is pulling in the same direction. For the first time in years we are able to do the right thing for tenants – rather than come up with innovative ways to say ‘No’.”

**Dave Sharman** *Director of Property*

“I enjoy working in the office and it’s nice for us all to be under one roof in pleasant surroundings. Rather than phoning here and there, we can now get the answer directly, which is good. I have also found it positive with the tenants and communities because we are able to get things done much more quickly.”

**Emma Peplow** *Community Housing Officer*

“I LOVE my job.”

**Mandie Adams** *Liaison Officer*

“I thoroughly enjoy my job. I love meeting visitors and it’s a happy place to work in.”

**Kathy Griffiths** *Receptionist*

“It’s refreshing to work for an organisation where people actually speak to you and not at you.”

**Martin Asquith** *Head of Community Housing*

“Because we have always worked remotely from headquarters, it always felt like we were out on a limb. This all changed when we transferred to Bron Afon. I finally feel like I’m part of the work force, the communication has improved and our opinions are getting listened to.”

**Michelle Russ** *Support Officer*

“As Bron Afon we have the freedom to go the extra mile for tenants.”

**Jason Smith** *Senior Surveyor*

“For me Bron Afon is a realisation of working with tenants in partnership to deliver their aspirations for the future.”

**Lorraine Mallory** *Senior Community Housing Officer*

“I’ve enjoyed the flexibility of being able to tailor my working day to suit my family commitments; it really cuts down on stress.”

**Clare Viner** *Repairs Administrator*

“It’s a challenging and exciting environment where I feel valued and supported.”

**Tanya Aicardi** *Community Involvement Officer*

“It’s an honour and a privilege to work with such fantastic people.”

**Duncan Forbes** *Chief Executive*

“Bron Afon is a really positive place. I feel spoilt to work with great people. It’s a pleasure to come to work.”

**Kelly Rosser** *Systems Learning Coordinator*

“I feel proud to be part of an organisation that cares so much about the community”

**Tina Robinson** *Administrative Officer*

“It’s a new start, new community and a new environment to work in. It’s nice to be able to say ‘Yes’ to tenants!”

**Adam Walsh** *Repairs and Maintenance Coordinator*

“Bron Afon is great place to work! I love working for an organisation that is challenging, exciting, full of fabulous people and has the opportunity to make such a big difference in Torfaen. Saying ‘Yes’ a lot is very motivating!”

**Liz Evans** *Community Involvement Manager*

“Bron Afon is a friendly place to work. You get to know a lot of people very quickly. It is easy to rely on email so you have to remember to regularly remind yourself ‘the person who can help me sits just 50 yards away so go and speak to them.’”

**Ben Black** *Communications and Marketing Manager*