

How to get involved in Bron Afon

Community Monitors

Community Monitors are they 'eyes and ears' of Bron Afon. They help us to monitor the cleansing and general grounds maintenance in your community and the area around your home to make sure it is being carried out to the agreed standard.

Bron Afon Member*

Be kept informed about the development of Bron Afon Community Housing and receive all the benefits of being a Member.

Sounding Board*

A pool of Members willing to take part in consultation exercises including surveys, policy reviews (which may include attending Task and Finish Groups) mystery shopping, tenant inspections, monitoring of Bron Afon services such as repairs.

Task and Finish Groups*

Bron Afon Members, Staff and Board Members work together in a short series of meetings to develop review and improve how Bron Afon delivers specific services (e.g. tackling anti-social behaviour or how Bron Afon will let properties).

Tenants' Forum**

The means by which Bron Afon will consult with tenants and provide them with an opportunity to discuss issues of particular concern to them.

Community Forum**

A group of Members in local communities that meet to discuss and identify priorities for improvements within their community. With the support of Bron Afon staff, they will develop their own action plan to improve and develop their community (e.g. car parks, garages, grassed areas owned by Bron Afon).

Area Forum**

A group at area level who will meet when a number of Community Forums want to share issues of common interest in Torfaen.

Sheltered Housing Forum**

A group of tenants in sheltered housing who meet and discuss issues of particular concern to them, also working with Bron Afon staff to develop future services for all sheltered housing tenants and older persons.

Leaseholders Forum**

A group of leaseholders who meet and discuss issues of particular concern to them.

Equalities Forum**

A group of Members who meet and discuss equalities issues such as disability, race, financial exclusion and gender.

Quality and Design Forum****

A group of trained tenants, leaseholders and staff who will play an important role in making sure that Bron Afon's repair and improvement work is carried out to a high standard and that you are getting good value for money.

Membership Committee*****

Hold Bron Afon's Board to account on behalf of tenants and residents of Torfaen and ensure Bron Afon delivers the commitments made in the Offer Document to tenants. The Membership Committee is democratically elected by Bron Afon Members.