

Q: How can I pay my rent?

A: There are lots of ways you can pay your rent:

- **By Direct Debit**

Call us on **Freephone 0800 111 42 42** or **01633 620 111** and we will send you a simple form. You can choose for your rent to be paid on one of five days in the month.



- **By swipe card**

You can use it in almost 60 outlets in Torfaen and 1000s across the UK. Look out for the PayPoint sign or you can pay at any Post Office. All you have to do is hand your card and payment to the cashier and you will be given a receipt.



- **Online or by telephone**

Telephone Call **0844 557 8321** and pay using the number on your swipe card and a debit or credit card. You can call this number 24 hours a day, seven days a week.

Internet Go to **www.allpayments.net** and follow the instructions. You will need your swipe card and a debit or credit card.

Text message Simply go to **https://www.allpayments.net/textpay** and register your swipe card, mobile number and debit or credit card and you will be able to pay by text.

This is the number on your swipe card to use if you want to pay by telephone, internet or text message.



- **By post (for cheques and postal orders only)**

Please write your rent reference number on the back and send them to our address at:

Tŷ Bron Afon
William Brown Close
Llantarnam Industrial Park
Cwmbran
Torfaen NP44 3AB

Cheques and postal orders should be made payable to **Bron Afon Community Housing Ltd**