

Q: How can I move to another Bron Afon home?

This is known as a ‘transfer’. You can do this as long as you are an assured Bron Afon tenant. Generally, assured tenants are people who have been with Bron Afon for more than 12 months.

The first step is to apply to join the Homeseeker scheme. You can get a registration form from:

- Any Bron Afon office.
- Any of Torfaen Council’s Customer Care Centres.
- By calling us on **Freephone 0800 111 42 42**.
- By calling **01495 742 400**.

Guidance forms are available to help you fill in the registration form or if you would prefer, a member of our staff would be happy to help you.

Q: What happens next?

- Once we have received your form, we will give you a registration number.
- All homes available are detailed in a Homeseeker advert, which is produced every week. You can see this advert on the internet at **torfaenhomeseeker.org.uk**, at Bron Afon’s housing offices and Torfaen Council’s Customer Care Centres. If you wish, we can post the advert to your home address.
- Bid for any homes you are interested in using your registration number. You can bid for up to four homes on each weekly advert and apply by paper coupon, email, telephone or on the website.

The Homeseeker Team will then prepare a shortlist of applicants for each home. If your bid is successful, your Community Housing Officer will contact you.

Q: How can I get more information?

You can get more information by calling us on **Freephone 0800 111 42 42**, by visiting Torfaen's website at **www.torfaenhomeseecker.org.uk** or by email at **enquiries@bronafon.org.uk**