

Domestic Violence

Q: What is domestic violence?

A: Domestic violence can mean many things. It can mean:

- Threats • harassment • bullying • financial control
- emotional abuse • physical abuse • sexual abuse

Q: Bron Afon's approach to domestic violence?

- We will make every effort to help you if you are suffering from domestic violence.
- We will let you choose the level of support that you feel is appropriate in your circumstances.
- We will only contact you in ways that you have requested us to and will meet you or telephone you away from your home if you would prefer.
- **We will never take any action or contact the police without your clear permission to do so.**

Q: How do I report domestic violence to Bron Afon?

A: You can:

- Call us on **Freephone 0800 111 42 42**.
- Visit any of our offices.
- Tell any of our staff.

Remember, if you feel that your own safety or that of your family or your property is being threatened, please call the Police on **999**.

Q: What can Bron Afon do to help?

We will:

- arrange for a same-sex member of staff to interview you in a location of your choice.
- agree an action plan with you.

- discuss the possibility of additional security measures to your property where necessary.
- investigate the availability of temporary or permanent alternative accommodation.
- where children are involved, work with relevant community organisations to organise an immediate place of safety.
- provide advice on alternative accommodation, including advice on whether you can present as homeless to the Council.

Useful Phone Numbers

Torfaen Women's Aid

01495 742 052

Welsh Domestic Abuse Helpdesk

0800 8010 800

Broken Rainbow

08452 604460

Helpline for lesbian, gay and bisexual sufferers of domestic violence.

NSPCC

0800 800 500

If you are concerned about children at risk, you can contact this free confidential service offering counselling, information and advice.

Careline

0845 122 622

A national confidential counselling line for children, young people and adults on any issue including family, marital and relationship problems, abuse, rape/sexual abuse and assault.