

Anti-social behaviour

Q: What is Bron Afon's approach to dealing with anti social behaviour?

A: Bron Afon takes all complaints about anti social behaviour very seriously. We are committed to tackling all forms of anti-social behaviour, whether it is nuisance caused by harassment, music, domestic arguments, car repairs, dogs or other behaviour which makes it impossible for someone to enjoy peacefully their home or the wider community.

Q: What kinds of anti social behaviour will we investigate?

- Violence or threats of violence against someone.
- Arson or attempted arson.
- Damage to our or someone else's property.
- Alcohol and drug misuse.
- Unreasonable and persistent noise.
- Neighbour disputes.
- Dumping rubbish.
- Abandoned cars and other vehicle nuisance.

Remember, if you feel that your own safety or that of your family or your property is being threatened, please phone the police on 999.

Q: What should I tell Bron Afon?

- When the incident took place.
- What happened.
- How long it lasted for and has it happened before.
- Anything you have done to try and resolve the problem.
- Where it took place.
- Who did it.

- Who else witnessed it (if anyone did).
- How it affected you.

Please also tell us:

- Who you are.
- Where you live.
- What your contact details are.
- Whether you were affected by the incident or whether you're contacting us on behalf of someone else.
- Who else you have reported the problem to.

How to contact us

- You can call us on **Freephone 0800 111 42 42**.
- We can come to see you.
- You can visit us at any one of our housing offices.
- You can send an email to **enquiries@bronafon.org.uk**