

Outcomes First Year

Regeneration Outcomes

In the first year of operation Bron Afon:

- Created 100 new jobs within the organisation.
- Has 43 apprentices in training.
- Had 17 pupils from local schools undertaking work experience placements with us.
- Placements offered to people out of work for reasons of illness or disability is 6.
- Secured 15 new posts for trainees with our contractors.
- Worked with our contractors to create 18 permanent and 12 seasonal jobs in their organisations as a result of the extra work they do for Bron Afon.
- Opened a community business cafe at Bron Afon HQ in April 2009 which provides traineeships for adults with learning difficulties.
- Contracted almost exclusively with local businesses to support the local economy – 54% of our contractors are based in Torfaen and 94% are based in Torfaen, Newport or Cardiff.
- There has been 4670.5 volunteer hours generated by our membership of 1252 people since 1 April 2008.
- Secured £440,000 from the Heads of the Valleys to install solar panels in homes across the north of the Borough and over £300,000 from the Low Carbon Building Programme (Phase 2).
- We recycled over 1327.07 tonnes of waste through our responsive and planned maintenance programmes over a 12 month period.
- Developed a model with over 40 partners to create a joined up family outreach project which strives to lead a cultural change in the way services are provided in the Borough.
- Worked with the Council to introduce a recycling pilot in four blocks of flats.

Housing Outcomes

In the first year of operation Bron Afon has:

- Installed new double glazed windows and new doors in 3226.
- Replaced double glazed windows in 195 properties.
- Replaced front entrance doors in 422 properties.
- Replaced bathrooms in 523 properties.
- Replaced kitchens in 492 properties.
- Fully rewired 520 properties and upgraded the wiring in 257 properties.
- Replaced 468 boilers and upgraded heating systems in 316 properties reducing tenants' bills through using far more efficient boilers.
- Carried out 46,783 responsive repairs.
- Secured from our contractors a package that enables home owners in Torfaen to benefit from our prices for installation of new windows and doors and for kitchen and bathroom materials.
- Secured £300,000 from Scottish and Southern Energy which will allow us to complete a programme of work to put loft and cavity wall insulation in our homes.
- Our tenants satisfaction survey carried out in November 2008 showed that:
 - ✓ 79% of tenants were satisfied with the service provided by Bron Afon with 49% of tenants stating that they were very satisfied.
 - ✓ 83% of tenants were satisfied with their homes with half of those stating that they were very satisfied
 - ✓ 73% of respondents were very satisfied by the repairs and maintenance service
 - ✓ 89% of respondents thought that the attitude of Bron Afon staff was very good.